

Associate Director Operations Solution Delivery Supply Chain Logistics

Job ID

REQ-10040958

Feb 25, 2025

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Summary

As the Associate Director Logistics Supply Chain, you will have responsibility to capture and scope DDIT demands from business and collaborate with other DDIT functions to ensure quality and compliant services are delivered to stakeholders. You will be accountable for successful delivery and operations of standardized DDIT solutions for the Novartis Supply Chain Logistics aligned with the business strategy and global DDIT Strategy.

In this role you will ensure on time, within budget, compliant, secure, and quality delivery of portfolio for the function area according to the projects and programs assigned. You will contribute to obtaining data on the latest demand for DDIT services in your respective area, their evaluation, and provision of support with prioritization, and leadership of the project implementation for the unit, from initiation to operational support. You will have the responsibility to align with the other DDIT teams and the business function as needed to help ensuring that the expectations regarding DDIT services are fulfilled. Engage with global business leaders and leverage the appropriate technology teams to determine requirements and deliver data-driven recommendations to improve efficiency and add value.

About the Role

Your responsibilities include, but are not limited to:

- Lead initiatives to identify opportunities, gather requirements and work directly with customer teams to identify and develop business cases and ensure business sponsorship
- Partner with senior business stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal, evaluation, and funding estimates
- Be a partner with Business Logistics leads, business process owners and other SC key stakeholders in all aspects for IT solutions in scope of SC Logistics.
- Partner with other IT functions to ensure delivery of products according to the strategy. Ensure on time, within budget, compliant, secure, and quality delivery of portfolio for responsible function / service area
- Establish governance structure for projects and operations with the right stakeholder representation
- Reporting in DDIT Director Operations SC Logistics, partnering with peers, global business process owners and other SC key stakeholders in all aspects for IT solutions in scope of SC Logistics
- Oversee and manage end-to-end Logistics application support services to operations
- Ensure that Business requirements and objectives in area of Supply Chain Logistics are enabled by global IT standard solutions
- Identify and manage risks in relation to DDIT Services underpinning business processes

- Take accountability to ensure adherence to Security and Compliance policies and procedures within Service Delivery and Operations scope
- Leverage technology solutions and automation tools to enhance logistics processes and drive continuous improvement
- Ensure DDIT investments and services for customer group are aligned with business requirements and DDIT strategy

What you'll bring to the role:

- University degree in business, computer science, information technology discipline or other equivalent degree
- At least 10 years of experience in information technology and/or in a business environment
- Expert understanding of technology and methodologies as applied in the respective area
- Excellent understanding of supply chain processes mainly in the Logistics area (Distribution and Warehouse)
- Ability to communicate effectively with stakeholders, senior management, manage issues, resolve conflicts, and mitigate risks.
- Analytical, process-oriented with a keen interest to drive continuous improvements
- Strong teamwork and interpersonal skills with the ability to establish and maintain a high level of trust and confidence.
- Experience in leading projects, managing diverse group of stakeholders
- Excellent knowledge of English language (written and spoken)
- Flexibility to work in a fast paced, quickly changing work environment
- Ability to operate in a global matrix environment

Desirable Requirements:

- Experience with ERP implementations in a large, multi-national environment with strong business process acumen, with focus on business processes enabled in ERP platforms
- Experience in leading large-scale projects managing diverse group of stakeholders
- Understanding of IT and business domain processes in validated environments (GxP)

We offer permanent/temporary employment with 6 months of probation period. Submit your application with the CV in Slovenian and English language.

You'll receive:

Competitive salary, Annual bonus, Flexible working schedule, tailored to your needs, possibility to work from home, Pension scheme, Employee Recognition Scheme, Expanded program for the promotion of health in the field of physical, mental and social well-being (Wellbeing), Unlimited learning and development opportunities.

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay

connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Standort

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Site

Ljubljana

Company / Legal Entity

SI19 (FCRS = SI019) Novartis farmacevtska proizvodnja d.o.o.

Alternative Location 1

Hyderabad (Office), Indien

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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