U NOVARTIS

Analyst, Digital

Job ID REQ-10042949 Mar 07, 2025 India

Summary

We are looking for a detail-oriented, astute Digital Marketing Analytics Analyst to join our growing organization. You will be tasked with analyzing our digital marketing efforts, identifying trends, uncovering insights and helping shape the strategic direction of our marketing campaigns.

About the Role

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Key Responsibilities:

- Manage digital analytics and reporting systems to track KPIs and marketing campaign effectiveness.
- Use data analytics to derive an understanding of customer behavior, apply segmentation and predictive methods to improve marketing effectiveness.
- Analyze digital marketing performance across various channels such as Email Marketing, social media, Display/Programmatic Banners and Content Marketing, and provide optimization recommendations.
- Interpret data, analyze results, and provide ongoing reports using statistical techniques and tools.
- Work closely with cross-functional teams to understand business challenges and provide data-driven solutions.
- Create visualizations of data through reports and dashboards to articulate data patterns and trends effectively.
- Assist in the process of designing and implementing key performance indicators and metrics, as well as in the tracking and analysis of these parameters to measure success and identify areas for improvement.

Essential Requirements:

- Bachelor's degree in marketing, Business, Statistics, or a related field. A master's degree is preferred.
- Candidates must have 3+ years of overall experience, at least 2-3 years' experience on pharma datasets/digital marketing, good knowledge of data modeling and SQL, and robust technical problem-solving skills.
- Expertise in using web analytics tools (especially Google Analytics), third party media, email marketing platforms etc.
- Strong analytical and problem-solving skills with a high-level attention to detail.
- Exceptional written and verbal communication skills, with the ability to translate complex data into

actionable insights.

- Strong ability to think strategically, analyze, and interpret market dynamics and develop key industry insights.
- Proficient in statistical analysis tools (R, Python, or similar) and data visualization tools (Tableau, Excel, Power BI or similar).
- Ability to work independently and collaboratively in a team environment.

Preferred Requirements:

- Proven experience as a Digital Marketing Analyst or similar role.
- Good knowledge on complex SQL, Python, Alteryx or related data management tools.
- Well versed with digital marketing landscape along with experience in working with pharma industry across Commercial and Marketing analytics.
- Use advanced analytics techniques such as A/B Testing, Hypothesis Testing, Supervised and Unsupervised classification techniques to provide data driven optimizations.
- Certification or training in relevant analytics or business intelligence tools is a plus.

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation:

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <u>https://www.novartis.com/careers/benefits-rewards</u>

Division US Business Unit Innovative Medicines Location India Site Hyderabad (Office) Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited Functional Area Marketing Job Type Full time Employment Type Regular Shift Work No Apply to Job

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