

# Techno Functional Specialist – AI & Digital Platforms

Job ID

REQ-10042021

Feb 25, 2025

India

## Summary

Location: Hyderabad

Support developing and scaling AI-driven solutions that optimize business processes, enhance decision-making, and drive digital transformation in key areas of a life sciences organization such as commercial operations, research & development, supply chain, patient engagement etc. The ideal candidate will bring a blend of technical expertise, product management acumen, and stakeholder engagement skills to build impactful AI-powered solutions.

## About the Role

### Major accountabilities:

- Design and deploy AI-powered platforms, such as predictive analytics tools, intelligent automation, and enterprise AI assistants.
- Lead end-to-end AI product lifecycle management, from conceptualization to deployment, with a focus on user adoption and business impact.
- Identify high-impact automation opportunities using AI to improve efficiency and reduce manual effort.
- Bridge between business and technology teams, translating complex GenAI capabilities into business-friendly solutions.
- Engage with external vendors to evaluate and integrate cutting-edge AI technologies.
- Ensure the overall user experience is taken into account when designing new solutions and services - Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope.

### Minimum Requirements:

- 7 Years of experience and hands on exp in Gen AI
- Bachelor's degree in relevant field
- Influencing without authority.
- Ability to work and lead (a cross-functional team) in a matrix.
- Project Management.
- Collaborating across boundaries.

### Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

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Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

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**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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