

# Sr. Specialist - Salesforce QA Test Expert

Job ID REQ-10041242 Feb 20, 2025 India

## **Summary**

Location: Hyderabad

In this position, you will be responsible for executing the organization's overall test methodologies and approaches within our QMS (Quality Management System) application, which you will support from a test perspective. In this role, you will bring industry expertise, software-testing experience, and execute in line with product development, devops and GxP best practices.

#### **About the Role**

#### Your responsibilities include but are not limited to:

- Drive the standard execution of each test phase (system, integration, functional, regression, acceptance etc.) in your product scope.
- Contribute to the refinement and ongoing improvement of the test management strategy for our QMS (Quality Management System).
- Execution of test governance and associated standards within your Quality Management System application team.
- Participate in all ceremonies being accountable for testing assessment, provide estimation support and ensure execution on quality and time (e.g., refinement, retrospective, sprint reviews...).
- Ensure all test related deliverables are created to quality in line with strategy and approach.
- Support formal review cycles including informal review, formal review, testing sign-off and quality assurance reviews focused on continuous improvement.
- Utilize test environments, test data and test related tooling in accordance with CEP and Novartis standards. Collaborate with other test management experts in the overall test approach and framework.
- Collaborate with peers globally in scaling test teams, processes, and standards. Maintain alignment with CEP management in terms of strategy, process, and tooling.

### **Minimum Requirements**

- 5+ years' experience in a similar role with a shown record of accomplishment as a QA Engineer.
- 3+ years' experience working with Trackwise Digital or similar EQMS tools
- Track experience in multiple test management tools including Proton. Business proficient in English (written and spoken)
- Attention to detail: QA engineer should be able to spot minor details the systems, as well as the details that contribute to a top priority application
- Effective written and spoken communication skills. Ability to negotiate and liaise with stakeholders.
  Critical thinking attitude

 Eager to learn and grow in the Al field. Adaptability to new technologies, methodologies, and project requirements

#### Good to have

- 3+ years of experience in the pharmaceutical industry working in QMS
- Trackwise Digital training would be advantageous
- Salesforce certifications. Experience validating efficiency of AI outputs and identifying hallucinations
- Test Automation experience with Tosca and/or Playwright

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Division

Operations

**Business Unit** 

**CTS** 

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

**Technology Transformation** 

Job Type

Full time

**Employment Type** 

Regular

Shift Work

No

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REQ-10041242

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