

# Quality Operations Manager

Job ID  
REQ-10039058  
Feb 11, 2025  
Türkiye

## Summary

This role involves leading and overseeing a Quality Operations Team of 11 people to ensure adherence to cGMP requirements and Novartis Quality Manual, as well as regulatory standards. This entails ensuring that products meet Novartis Quality Standards and regulations before market release, overseeing production and warehouse quality, and ensuring timely completion of quality milestones for local and global projects.

## About the Role

**Location:** Kurtköy, Istanbul, Turkey #On-Site

***Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.***

## Key Responsibilities:

- Quality Operations oversight and management at the site
- Inbound and Outbound Quality Assurance supervision
- Review and approval of Master Batch Records, ensuring product release
- Quality Assurance for Quality Control, Analytical Science & Technology, and Operational Excellence
- Initiating local hiring and driving Operational Excellence projects
- Investigating deviations, Out of Specifications, and complaints, implementing Corrective and Preventive Actions
- Supporting transfer projects, validation studies, and new equipment commissioning
- Ensuring compliance with Health Safety Environment incidents, reviewing and revising Standard Operating Procedures and monitoring training status

## Essential Requirements:

- University degree in Chemical Engineering, Pharmacy or similar
- Minimum 5 years of experience in pharmaceutical industry (production, quality or similar), preferably in a managerial or leadership role
- Strong communication skills, collaborative mindset, and understanding of local regulations
- Team leadership experience
- Fluency in English and Turkish

## Why Novartis?

Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve

breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

### **Benefits and Rewards:**

You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook:

<https://www.novartis.com/careers/benefits-rewards>

### **Commitment to Diversity & Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse team's representative of the patients and communities we serve.

Hiring decisions are only based on the qualification for the position, regardless of gender, ethnicity, religion, sexual orientation, age and disability.

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Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Innovative Medicines

Location

Türkiye

Site

İstanbul Kurtköy

Company / Legal Entity

TR01 (FCRS = TR001) Novartis Sağlık, Gıda ve Tarım Ürünleri San. Ve Tic. A.Ş.

Functional Area

Quality

Job Type

Full time

Employment Type

Regular

Shift Work

No

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