

Assoc. Dir. DDIT IES BS/Sol Delivery – US&I

Job ID
REQ-10037304
Jan 27, 2025
India

Summary

Experienced IT Infrastructure Engineer with at least 10+ years of experience to join our dynamic and fast-paced team. The ideal candidate should have extensive experience with AWS, VMWare / Nutanix, VM Migration, Redhat Linux, Networking, Storage, and Containerization. In this role, you will work in close collaboration with Architecture, Security and Operations teams to implement new solutions, ensure timely and cost-effective delivery of infrastructure.

About the Role

Major Accountabilities:

- Represent IES team to the business or other IT teams receiving the services, ensuring that expectations for IT services are met.
- Identify and qualify new demand with overall responsibility for steering proposals through the early phases of approval and participate in budget estimation.
- Ensure the introduction of new / modified services happens in a planned, controlled, and timely manner to minimize disruption and maximize benefit.
- Create the detailed infrastructure solution/service design, based on functional specifications, to meet quality and performance requirements and technical constraints.
- Coordinate with offshore team, service lines and business for timely delivery of solutions.

Technical / Functional Skills & Knowledge

- 15+ years and above experience in the areas of IT, with 8 years of experience in infrastructure design in public cloud as well as on-prem.
- Experience in leading and representing IT Infrastructure team to deliver on-prem and AWS and Azure Cloud solutions.
- Minimum 5 years of hands-on experience with various AWS services, including CloudFormation, Config, CloudWatch, Route53, VPC, IAM, EC2, EKS, ECS, API Gateway, Lambda, and other serverless services.
- Experience in Azure services like App Service, OpenAI, API Gateway, Service Bus, Event Hub, Logic Apps, Functions and SQL Database.
- Experience with VMWare / Nutanix, VM Migration, Redhat Linux, Networking, Storage, data center migration and consolidation, containerization technologies like Docker, Kubernetes etc.
- Experience on migration of VMs using P2V (physical to virtual) and V2V (virtual to virtual).
- Responsible for influencing the design of complex infrastructure for applications hosting in On-Prem or Cloud focusing on automated operations.

- Strong knowledge in infrastructure and network and should be able to find faults in the cloud solutions and lead troubleshooting calls with application teams.
- Design and implement data center migration and consolidation projects involving M&A.
- Exposure in various database technologies and database / data migration strategies.
- Proven experience in designing, implementing, and managing IT infrastructure projects.
- Knowledge of scripting languages such as PowerShell, Python, and Bash.
- Excellent communication skills, including the ability to communicate effectively with technical and non-technical staff.
- Ability to work under pressure and prioritize tasks in a fast-paced environment.

Education & Qualifications

- Bachelor's Degree (CS, CE, CIS, IS, MIS, or engineering discipline) or equivalent.

Languages

- English

Why Novartis? Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here:

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India
Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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