

Associate Director Product Line Operations Management - Data Core Product Line

Job ID
REQ-10037149
Feb 18, 2025
Switzerland

Summary

BioMedical Research (BR) is the global pharmaceutical research organization of Novartis. With approximately 6,000 scientists and physicians around the world, our research is focused on discovering innovative new drugs that will change the practice of medicine. We have an open and entrepreneurial culture, encouraging collaboration to make effective therapies.

At BR, our mission is to discover innovative medicines that treat disease and human health. To do that, our scientists need cutting-edge, state-of-the-art computing systems.

With BR Informatics (NX), BR is making a strategic investment into informatics capabilities and is positioning itself to deliver the systems and services that are critical to the future of drug discovery.

The Scientific Data and Products (SDP) group in NX builds and applies excellence in product and data management to continuously improve the impact and value of software and data to NIBR. We deliver intuitive, intentional, and integrated software solutions that create a frictionless user experience.

As Product Line Operations Manager in SDP, you will lead, develop, and mentor a group of experienced Product Operations Managers associated with a Product Line. In co-leadership with the Product Line Manager and Engineering manager for your product line, and in collaboration with your team and other key stakeholders, you will increase the value defined by the strategic mandate of your Product Line.

Working as a team with other Product Line Operations Managers and the Director Product Operations, you will be a key contributor to a shared vision for Product Operations as one of the three critical pillars in the Product matrix and evolve the strategy, framework, and product operating model for Product Operations. You will effect positive change and be a role model for the product matrix. You will balance long and short term goals as well as NVS, BR, and NX priorities.

About the Role

Major Accountabilities:

Your role will be a blend of leading people and evolving product operational excellence in your team. You will help your team members succeed in their roles and prosper in their careers.

Your accountabilities include:

- Establishing and optimizing operational metrics and trends at a product line level that leads to reduced operational overhead and cost while maintaining existing value for BR.
- Ensuring secure, compliant, robust, and cost-effective operations across the Product Line.
- Attracting, managing, and growing top talent as a coach, mentor, and role model.
- Defining and implementing operational excellence for a group of globally deployed, high-impact scientific software products essential for BR.
- Helping your Product Line to effectively prioritize product roadmaps and resources, measure product success, and assess value delivery.
- Providing the strategic context necessary for your Product Line to effectively prioritize operational activities, establish stable product operations, and meet all security, stability, usability, performance, and sustainability requirements.
- Sustaining and improving the value created by existing capabilities in your Product Line by supporting and holding your team members accountable for sustaining and improving the value of their Products through continuously optimized operations.
- Ensuring adherence to security, quality and regulatory compliance (e.g. GLP & GCP) standards and policies.

What you'll bring to the role:

You are passionate about and experienced in leading and inspiring people and helping them reach their potential. You have an intrinsic drive to improve the quality, speed, and impact of scientific research by overseeing and elevating the operational excellence for a portfolio of software products.

Education / Experience Required

- Degree qualified in a relevant Technology / Scientific area
- People leadership experience
- Scientific software product operations experience in a complex matrix environment
- Domain expertise in the drug discovery industry in the capability space covered by your Product Line.
- The ability to lead effectively in a co-leadership model inside of a matrix organization, and to collaboratively develop and promote a shared vision.
- Creativity in identifying, encouraging, and accelerating innovative solutions, including in GxP regulated environments if applicable.
- Courage to challenge the status quo, to experiment, and to take smart risks.
- Promoting a learning culture within your teams.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

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Division
Biomedical Research
Business Unit
Pharma Research
Location
Switzerland
Site
Basel (City)
Company / Legal Entity
C028 (FCRS = CH028) Novartis Pharma AG
Functional Area
Research & Development
Job Type
Full time
Employment Type
Regular
Shift Work
No
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2. <https://talentnetwork.novartis.com/network>
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