

Sr. Spec. DDIT IES DB & MW Services - Operations

Job ID

REQ-10028960

Jan 16, 2025

India

Summary

Support and provide the management of application infrastructure including application installation, deployment and Operational management of the application infrastructure.

About the Role

Roles and Responsibilities:

- Adherence to the Novartis IT quality standards
- Follow Information Security aspects in everything you do. Security is essential to our operations
- Collaborate closely with Program leads and application managers to understand the application architecture and projects they are working on to support from a Privilege Access Management perspective.
- Contribute to upfront planning, scheduling, and successful deployment of releases to Qualified environment (QA, Pre-Prod, & PROD) in a controlled and systematic way to meet service levels and avoid any impacts on existing services.
- Maintain operational Service Catalog and ensure consistency between the Catalog and the overall service portfolio.
- Ensure that IQ, OQ, SOPs, and WI's are created and accepted by the Business and Stakeholder teams for seamless BAU operations.
- Build and adapt different application deployment strategies such as Blue / Green deployments.
- Specify, document, and develop new product features and write automating scripts
- Solid organizational skills including attention to detail and multitasking skills
- Be accountable for all aspects of deployment, technical operations, communications (internal and external), status reporting and resource management (internal and partners)

Skills/Requirements:

- Bachelor's degree in Engineering, Minimum 8-10 years of overall experience
- Apply On-Prem and Cloud (AWS/Azure) computing skills to deploy software upgrades and fixes
- Knowledge of service management tools like SNOW, JIRA, Service Level Agreements and KPIs, Escalation Management, Customer Relationship Management, Establishing governance & Resource management
- Strong experience with Linux-based infrastructures, Linux/Unix administration and Windows administration.
- Work with CI and CD tools, and version control such as GIT and SVN.
- Docker & Containerization skills
- Knowledge of scripting languages such as Python, Bash, PowerShell, YAML, and Groovy

- Experience in monitoring tools such as Splunk and AppDynamics.
- Expertise in traditional and Agile methodologies
- Stay current with industry trends and source new ways for our business to improve.
- Stellar troubleshooting skills with the ability to spot issues before they become problems.
- Strong communication skills

Why Novartis? Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion: Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Job ID

REQ-10028960

Sr. Spec. DDIT IES DB & MW Services - Operations

[Apply to Job](#)

Source URL: <https://uat2.novartis.de/careers/career-search/job/details/req-10028960-sr-spec-ddit-ies-db-mw-services-operations>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Hyderabad-Office/Sr-Spec-DDIT-IES-DB---MW-Services---Operations_REQ-10028960
5. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Hyderabad-Office/Sr-Spec-DDIT-IES-DB---MW-Services---Operations_REQ-10028960