# **U** NOVARTIS

# Data Analyst

Job ID REQ-10042905 Mar 04, 2025 Kazakhstan

## Summary

-Supports managers & Leadership team with data analysis & automatic dashboards development

- Provides insightful and value-added analysis, reliable KPIs and precise numbers. May also be responsible for incentive scheme design, implementation and related payout calculation.

- Drives simplification, automatization & upgrade of all data-related business processes

# About the Role

#### Major accountabilities:

- Autonomously manage Business PowerBI dashboards, sales force effectiveness topics
- · Responsible for Sales Force Effectiveness tools management for the assigned area
- Contact point for all information related to Sales Force Effectiveness/ Sales & External data analysis
- Project management of specific initiatives and ad-hoc analysis
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt -Distribution of marketing samples (where applicable)

#### Key performance indicators:

- Quality of analysis Call Planning and Field Analytics, external data sources, Sales in Sales out data
- Management of Customer Relationship Management system(s) including data maintenance, field force support and training

#### Minimum Requirements:

#### Work Experience:

• Working experience within the pharmaceutical industry or in Data Analytics / SFE area

#### Skills:

- Adaptability.
- Business Dashboards (PowerBI)
- Commercial Excellence.
- Cooling Systems.
- CRM (Customer Relationship Management).
- Curiosity.
- Customer Retention.
- Customer Service.
- Efficiency.

- Microsoft Excel.
- Resource Allocation.
- Sales.
- Salesforce Crm.
- Security Policies.
- Team Player.

### Languages :

• English.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

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Division International **Business Unit Innovative Medicines** Location Kazakhstan Site Kazakhstan Company / Legal Entity KZP0 (FCRS = CH024) NPHS Almaty RO Kazakhstan **Functional Area** Sales Job Type Full time **Employment Type** Regular Shift Work No Apply to Job

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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# **Data Analyst**

Apply to Job

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- 1. https://www.novartis.com/about/strategy/people-and-culture
- 2. https://talentnetwork.novartis.com/network
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