

# Sr. Specialist - Salesforce QA Test Expert

Job ID  
REQ-10041242  
Feb 20, 2025  
India

## Summary

Location: Hyderabad

In this position, you will be responsible for executing the organization's overall test methodologies and approaches within our QMS (Quality Management System) application, which you will support from a test perspective. In this role, you will bring industry expertise, software-testing experience, and execute in line with product development, devops and GxP best practices.

## About the Role

**Your responsibilities include but are not limited to:**

- Drive the standard execution of each test phase (system, integration, functional, regression, acceptance etc.) in your product scope.
- Contribute to the refinement and ongoing improvement of the test management strategy for our QMS (Quality Management System).
- Execution of test governance and associated standards within your Quality Management System application team.
- Participate in all ceremonies being accountable for testing assessment, provide estimation support and ensure execution on quality and time (e.g., refinement, retrospective, sprint reviews...).
- Ensure all test related deliverables are created to quality in line with strategy and approach.
- Support formal review cycles including informal review, formal review, testing sign-off and quality assurance reviews focused on continuous improvement.
- Utilize test environments, test data and test related tooling in accordance with CEP and Novartis standards. Collaborate with other test management experts in the overall test approach and framework.
- Collaborate with peers globally in scaling test teams, processes, and standards. Maintain alignment with CEP management in terms of strategy, process, and tooling.

## Minimum Requirements

- 5+ years' experience in a similar role with a shown record of accomplishment as a QA Engineer.
  - 3+ years' experience working with Trackwise Digital or similar EQMS tools
  - Track experience in multiple test management tools including Proton. Business proficient in English (written and spoken)
  - Attention to detail: QA engineer should be able to spot minor details the systems, as well as the details that contribute to a top priority application
  - Effective written and spoken communication skills. Ability to negotiate and liaise with stakeholders.
- Critical thinking attitude

- Eager to learn and grow in the AI field. Adaptability to new technologies, methodologies, and project requirements

## Good to have

- 3+ years of experience in the pharmaceutical industry working in QMS
- Trackwise Digital training would be advantageous
- Salesforce certifications. Experience validating efficiency of AI outputs and identifying hallucinations
- Test Automation experience with Tosca and/or Playwright

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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