

Solution Design Director

Job ID
REQ-10038017
Feb 28, 2025
Switzerland

Summary

The Solution Design Director is accountable for designing, describing, and managing solution engineering to bridge the gap between endemic business problems and technology solutions. A visionary designer of standard practice, driven by creative-thinking and business analytics. The Solution Design Director will lead analytics solution development projects and manage existing solutions, designing robust proposals that generate real-world evidence using both best practices and creative, innovative approaches.

The Solution Design Director acts as a Product/Solution owner of PSP technology solutions. They will have high levels of business acumen and cutting-edge technical insights, going beyond industry boundaries, and can lead change in practice by fluently communicating the overall technical/functional blueprint for a particular vision. The Solution Design Director is a problem solver by nature and plays a critical role in defining and enabling change for business success and retains responsibility for industrializing positive novel solutions into standard operating practice. Acting as a technical/functional expert, providing consultation and training to certain stakeholder groups.

About the Role

Major Accountabilities:

- Create best-in-class intelligent business solutions for PSP by strong partnership e.g., with Strategy, Business Insights and Technology (SIT) and Novartis Operations
- Accountable to lead agile design teams and implement best in class learnings from industry
- Translate business challenges into value-adding products, services, and customer experiences in a fast paced, agile manner from a vision through to successful implementation
- Operate as a thought-leader to drive transformative solutions across PSP and Global functions incorporating industry-agnostic thinking and progressive actions to transform GCO operations with tangible simplified results for line functions and/or key customer journeys (patient, site, physician, sponsor)
- Influence stakeholder thinking and challenge status quo by leveraging experience, observations, industry trends, standard methodologies, leading technology, and process improvement ideas to deliver superior business value
- Accountable for leading business stakeholders, technology/engineering teams, and other internal/external

partners in the re-engineering of processes and building supporting, customer-focused solutions technology solutions

- Lead execution and coordinate projects with a focus on vision through ambiguity, superior written and verbal communication, strong change management practices
- Ensure effective delivery of high-impact 'must-win' transformative programs to implement new engagement, practices and business models within agreed timelines, budget, and resources at the required quality level
- Lead the design of processes and systems that facilitate the roll-out of 'scalable experiments' across the business, and ensure proven solutions are integrated within standard business operations through exceptional change management practices
- Convene and lead high performing teams via crowd-sourcing techniques to achieve superior results in a motivating work environment

Education (minimum/desirable):

- Bachelor's degree in life science and/or business analytics and/or project management . Advance degree preferred (PhD., MBA desired or equivalent)
- **Languages:** Fluent English (oral and written)

Experience/Professional requirement:

- 7+ years of pharmaceutical industry or in business analytics and/or project management, with previous experience in either drug development or project management, in the Pharmaceutical, CRO or product services industry
- 7+ years of Industry experience in building intelligent solutions in a complex fast-moving international or large national multi-disciplinary data & analytics environment
- Strong leadership and project management skills in global setting and proven ability to develop high performing teams and diverse profiles
- Proven track record to effectively engage associates from widely varying backgrounds & functions and operate autonomously in a dispersed, complex, matrixed organization
- Proven ability to orchestrate a complex process that involves multiple discrete initiatives and demonstrated responsibility for making the day-to-day decisions and leading to significant operational efficiency and productivity
- Proven ability to foster innovation, transformation, and thought-leadership, exemplary written and interpersonal communication skills
- Proven ability in breaking down barriers, aligning initiatives and solutions and powering new models of performance delivery resulting in meaningful alignment between clinical operations global line functions
- Experience leading the development and/or implementation of digital products and familiarity with external digital innovation ecosystem preferred

- Integrated thinker across development functions with ability to scope and challenge their plans and deliverables
- Strong matrix management skills for bridging stakeholders (business, scientific, technical)

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Division

Development

Business Unit

Innovative Medicines

Location

Switzerland

Site

Basel (City)

Company / Legal Entity

C028 (FCRS = CH028) Novartis Pharma AG

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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