NOVARTIS

Spec. DDIT IES Cloud Engineering

Job ID
REQ-10036595
Jan 27, 2025
India

Summary

Engineer and Operate the Cloud platform capabilities in DevOps operating model using Agile methodology. Support the Cloud Product releases and Product Owner in representing Cloud Platform Services to Functional IT organizations

About the Role

Major accountabilities:

- Design, Code, Implement and Support Cloud product releases and enhancements.
- Transform requirements for new capabilities or changes from architects, operations or customers to include them in the design of Cloud components
- Work in close collaboration with Architects, Design Experts and Operations to integrate new solutions and perform post release L3/L4 operational support.
- Maintain backlog and support Scrum Master and Product Manager for prioritization of release items and Sprint planning.
- Create Cloud Service guidelines, standards including coding languages, code with comments, version control, version documentation, security considerations, audit requirement, change & release management
- Ensure operational supportability of design/development by working with operations team during design and development phase to ensure the developed solutions are always operationally supportable and are properly documented.
- Take accountability to ensure adherence with Security and Compliance policies.
- Document as required by quality, qualification processes and cloud platform services.
- Maintain Design Specification documents that are aligned with Architectural Handbook.
- Automate continuous delivery and on-demand capacity management solutions.
- Guide customers in the installation and use of strategic products through education, guidance and user manuals.
- Help to drive architectural improvements and standardization of Cloud environments
- Develop and enhance automated DevOps processes to release new solutions into the live environment.
- Ensure controls are in place for all configuration items and only authorized changes are made for all assets within enterprise IT environment.

Why Novartis? Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here:

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Commitment to Diversity and Inclusion: Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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Key performance indicators:

- Release delivery quality on technical(post release technical issues) and functional(use case requirement met/not-met) parameters.
- No major Sprint/Release disruptions and delays.
- Number of Stories delivered in time.
- Timely remediation of Backlog items, Risks and Gaps.
- Completeness and Accuracy of release artifacts and documentation.
- Zero Escalations on Novartis Values and Behavior principles from peers, stakeholders and vendors.

ACCOUNTABILITIES

- Support external technical resources in providing the right expertise to deliver and shape the service

- Ensure Public Cloud Service is delivered in line with Product Delivery manager.
- Build knowledge and expertise in the specific areas covered by the Cloud Platform Services.
- Ensures necessary technical training, awareness and experience levels are maintained within the function
- Report to Director Cloud Platform Engineering on service issues and / or opportunities to optimize the Cloud Platform Services.

EXPERIENCE

- 3+ years' of relevant experience, working on a broad range of AWS technologies (e.g. EC2, RDS, ELB, ECS, EKS, S3, VPC, IAM, CloudWatch, CloudTrail, KMS) to develop and maintain AWS based cloud solution, with an emphasis on best practices of cloud security.
- Engineering experience – responsible for influencing the design of complex public cloud Infrastructure solutions in view of automated operations
- Capability to think in terms of business value in the architecture and design of public cloud solutions end-to-end.
- Experience with DevOps Orchestration/Configuration/Continuous Integration technologies such as Docker, Jenkins, Ansible, Chef, and Puppet.
- Management of continuous integration services and pipelines like Jenkins using CFT / Terraform and Ansible
- Experience with Linux required; experience with Windows Server a plus
- Strong scripting and automation skills with one or more of the following: Python, Bash, Groovy, CFT, Terraform in an operational setting.
- Knowledge of IP networking and security in AWS – VPNs, DNS, Load Balancing

Skills:

- Communication Skills.
- Compliance Management.
- Data Analysis.
- IT Infrastructures.
- IT Operations.
- IT Service Management.
- Performance Management.
- Problem-Solving Skills.
- Quality Assurance.
- Risk Management.
- System Integration.
- Vendor Management.

Languages :

- English.

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Division
Operations
Business Unit
CTS
Location
India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Alternative Location 1

Prague, Czech Republic

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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