NOVARTIS

Assoc. Dir. DDIT IES Cloud Engineering

Job ID
REQ-10023832
Jan 22, 2025
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Summary

Responsible for designing and developing a cutting-edge AI and Generative AI infrastructure on AWS platform, tailored for pharmaceutical business use-cases. The platform will facilitate pharma research scientists and other business users for early molecule development and other research activities by providing robust, scalable, and secure computing resources.

About the Role

Job Title: Assoc. Dir. DDIT IES Cloud Engineering

Job Purpose:

Engineer and Operate the Cloud platform capabilities in DevOps operating model using Agile methodology. Support the Cloud Product releases and Product Owner in representing Cloud Platform Services to Functional IT organizations.

Major accountability for the Specialist Cloud Platform Engineering

- Design, Code, Implement and Support Cloud product releases and enhancements.
- Transform requirements for new capabilities or changes from architects, operations or customers to include them in the design of Cloud components
- Work in close collaboration with Architects, Design Experts and Operations to integrate new solutions and perform post release L3/L4 operational support.
- Maintain backlog and support Scrum Master and Product Manager for prioritization of release items and Sprint planning.
- Create Cloud Service guidelines, standards including coding languages, code with comments, version control, version documentation, security considerations, audit requirement, change & release management
- Ensure operational supportability of design/development by working with operations team during design and development phase to ensure the developed solutions are always operationally supportable and are properly documented.
- Take accountability to ensure adherence with Security and Compliance policies.
- Document as required by quality, qualification processes and cloud platform services.
- Maintain Design Specification documents that are aligned with Architectural Handbook.
- Automate continuous delivery and on-demand capacity management solutions.
- Guide customers in the installation and use of strategic products through education, guidance and user manuals.
- Help to drive architectural improvements and standardization of Cloud environments

- Develop and enhance automated DevOps processes to release new solutions into the live environment.
- Ensure controls are in place for all configuration items and only authorized changes are made for all assets within enterprise IT environment.

Accountabilities:

- Support external technical resources in providing the right expertise to deliver and shape the service

- Ensure Public Cloud Service is delivered in line with Product Delivery manager.
- Build knowledge and expertise in the specific areas covered by the Cloud Platform Services.
- Ensures necessary technical training, awareness and experience levels are maintained within the function
- Report to Director Cloud Platform Engineering on service issues and / or opportunities to optimize the Cloud Platform Services.

KPI's:

- Release delivery quality on technical(post release technical issues) and functional(use case requirement met/not-met) parameters.
- No major Sprint/Release disruptions and delays.
- Number of Stories delivered in time.
- Timely remediation of Backlog items, Risks and Gaps.
- Completeness and Accuracy of release artifacts and documentation.
- Zero Escalations on Novartis Values and Behavior principles from peers, stakeholders and vendors.

Why Novartis? Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

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Assoc. Dir. DDIT IES Cloud Engineering

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